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Job Stress and Turnover Intention in The Hotel Employees

M. Alper AKDEMİR * , * Murat SAĞBAŞ * , Lütfi SÜRÜCÜ *

- ^a Kahramanmaraş Sütçü İmam University, Kahramanmaraş/Turkey
- ^b National Defense University, Atatürk Strategic Research Institute, Defense Management Department, İstanbul/Turkey
- ^c European Leadership University, Famagusta/TRNC

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Abstract

This research aimed to determine the moderating role of gender on job stress and turnover intention for the hotel employees. For this purpose, a questionnaire was applied to 271 hotel employees. Statistical analyzes were made with "SPSS 23 for Windows" and AMOS-18 programs. In order to determine the moderating role of gender in job stress and turnover intention, data were separated by gender and regression analyzes were performed. In the light of the findings obtained; it has been determined that job stress has a positive effect on turnover intention and gender has a moderating role in the effect of job stress on turnover intention. It is envisaged that the research can contribute to the existing literature in addition to the results of previous studies.

* Corresponding Author

E-mail: muratsagbass@gmail.com (M. Sağbaş)